



**Jammu and Kashmir e-Governance Agency
Information Technology Department
Civil Secretariat, Jammu/Srinagar**

Subject: Request for Proposal(RFP) for Selection of Agency/System Integrator(SI) for Supply and installation, commissioning and Support for automation of Jammu Development Authority.

Enclosed are the replies to the clarifications sought by the intending bidders on the RFP Notification No 01 -JaKeGA of 2018 dated 09-02-2018 for the Automation of Jammu Development Authority.

Clarifications are annexed as **Annexure-A**


Chief Executive Officer
J&K e-Governance Agency

No: JaKeGA/Gen/310/2014/

Dated 24-02-2018

Copy to the:

1. Financial Commissioner to the Government, Housing and Urban Development Department.
2. Secretary to Government, Information Technology Department.
3. Vice Chairman Jammu Development Authority.
4. Website In-charge to upload on JaKeGA Website.

Annexure-A

PRE-BID Queries for JDA Automation RFP

Sr. No	Query Raised By	Section No. / Clause No.	Reference/ Subject	Clarification Sought	Reply to Queries
1	Newgen Software Technologies Ltd	Annexure IV; Financial Proposal; Page 81	E-File module (For 100 departmental users scalable to “N” users)	Will all 100 users be involved in E-file module or handling other workflows as well?	All workflows shall be handled in e-File only.
2	Newgen Software Technologies Ltd	General	User Count	Request you to please provide the clarity about the no of concurrent internal users who will be using Document Management System & BPM/Workflow Management system.	100 concurrent users.
3	Newgen Software Technologies Ltd	2.5 Common Components; Page 9	Single Sign-on (for all the users) for accessing all the modules	Please confirm if users are need to mapped from LDAP.	Single Sign On functionality to be achieved.
4	Newgen Software Technologies Ltd	General	Uptime/Availability of the system	Request you to please provide the clarity about the uptime/availability of the proposed solution.	99.90%
5	Newgen Software Technologies Ltd	General	Setup details Deployment Architecture	Please let us know if disaster recovery setup is also there?	The solution shall be hosted in JKSDC. There is availability of backup and recovery system. However, DR as a solution will be taken up later.
6	Newgen Software Technologies Ltd	General	DMS (Document Management System)	As per mentioned in the RFP, Document Management System should have an inbuilt viewer to view various document formats.	Solution should be as per functional requirements specified in the RFP. For details

				<p>Request you to include the following specification to ensure best of breed solution for the Document Viewer.</p> <ul style="list-style-type: none"> - Server based Inbuilt Document Image Viewer for displaying image document without native viewer - Viewer should be platform independent and support Linux based browser - Support comprehensive annotation features like highlighting, marking text, underlining putting sticky notes on documents, and support for text and image stamps etc. - Automatic stamping of annotations with user name, date and time of putting annotations - Securing annotations for selective users 	<p>please refer to RFP and also to 2.8.1.5 of RFP</p>
7	Newgen Software Technologies Ltd	2.5 Common Components; Page 9	Workflow Engine	<p>Request you to include the following specification to ensure best of breed solution:</p> <p>The required BPM solution for the Workflow Management system should be BPEL based Service Oriented Architecture. So please ensure that a BPM based system which should complies to workflow standards such as BPMN, BPEL, WFMC is required for automation of workflows</p>	<p>The desired functionality as per requirements of JDA is mentioned in RFP. Please refer to RFP and also to point no 2.5.5 of RFP. However,</p> <p>workflow within e-File Module shall follow BPM Approach to improve existing manual process {Government process Re-Engineering (GPR) initiatives}.</p>

8	Newgen Software Technologies Ltd	2.5 Common Components; Page 9	Workflow Engine	<p>Workflow Management System is one of the most important requirement of this RFP. All the workflows mentioned in Core and Common modules will be configured over Workflow Management System. Therefore, the Workflow engine should be configurable in order to provide the flexibility in terms of making changes in the existing workflows, adding new workflows, changing routing rules, introducing new business rules, etc.</p> <p>So our recommendation is that the department needs COTS based Business Process Management (BPM) platform having the capabilities of graphically modeling the processes or workflows, in built Form designer, process simulator, configurable Business Activity Monitoring tool (Dashboards) and integrated Document Management System for storing documents.</p> <p>Please confirm.</p>	May refer S.No 07.
9	Newgen Software Technologies Ltd	2.8 Back-End Modules/ Pg 14	E-File	<p>As per the RFP, the functioning of the Govt. is through documents, files and correspondences. The process to be followed is defined in manual of procedures which is strictly followed. The Department of Archives and Public Grievances (DARPG) has also published Manual of Office Procedures (MOP), which specifies minimum requirements that the system should have in order to automate the internal workflows of the department like File Management, Dak Management, etc.</p>	Solution should be as per functional requirements specified in the RFP. For details please refer to RFP and also to 2.8.1.5 of RFP. However, File Management System should be based on Manual of office Procedure (MOP from DARPG- Department of Administrative Reforms

				<p>Therefore, we strongly feel that following features should also be part of the required File Management System:</p> <ul style="list-style-type: none"> • File Management System should be based on Manual of office Procedure (MOP from DARPG- Department of Administrative Reforms And Public Grievances) • File Management System should be built over Business Process Management and Document Management platform. • Should have features like Green Note Sheet, flagging/linking of notes, securing notes and putting annotations on the document. • Electronic file creation, management, movement and performance of related tasks like diary entry, indexing, noting, cross referencing, search/ retrieval, etc. • Multilingual solution with support for Kannada language. <p>Proposed solution should support the following databases i.e. Oracle, MS SQL and Postgres</p>	<p>And Public Grievances) is acceptable and should be incorporated.</p>
10	Newgen Software Technologies Ltd	General	Office Note Management	<p>As per our experience of working with the Government Organisations, Office note management is of the key administrative activity in the government departments.</p> <p>Therefore, we recommend that the department should have a Office Note Management module with the following features:</p>	<p>Solution should be as per functional requirements specified in the RFP. For details please refer to RFP and also to 2.8.1.5 of RFP.</p>

				<ul style="list-style-type: none"> • In-built Web based Text Editor with basic functionalities such as bold, alignment, font, color etc. • A draft folder to save Office Notes that are created through in-built text editor. • Ability to route the Office Note for approval. • Search and check the status of a Note in workflow • Facility to add the approved Office Note in a File. <p>Please confirm if our understanding is correct.</p>	
11	Newgen Software Technologies Ltd	General	Number of Scanning Locations	Please provide clarity on the number of locations from where the scanning activity will be carried out.	One.
12	Newgen Software Technologies Ltd	General	Integration	<p>We assume that below are the mentioned systems, with which proposed system (Document & Workflow management) shall be integrated:</p> <ul style="list-style-type: none"> o ERP (HRMS, Budget/FI, Asset Management, Works Management) o Portal o Email & SMS Gateway o Digital Signature o Payment Gateway o Online Building Permission System by NIC <p>In case of integration with any other system, please let us know system details & integration touchpoints.</p>	Yes, as per RFP.

13	Newgen Software Technologies Ltd	2.8.1.5 General Features of E-File Module/ Pg 16	Record Management System	<p>As mentioned in the RFP document, existing files / documents have to code as per the 5 bundle system and all the bundles needs to be recorded as per the policy.</p> <p>So with this our understanding is that the department requires the integrated Records Management System for management of physical and electronic records which has the below mentioned capabilities:</p> <p>a. Capability to define retention policy, disposition policy etc</p> <p>b. Capability to capture details about the electronic as well physical records including warehouse location, box no etc.</p> <p>c. Capability to track Physical records movement</p> <p>d. Compliance with standards like DoD 5015.2, ISO 15489, VERS etc.</p> <p>Please confirm our understanding.</p>	Solution should be as per functional requirements specified in the RFP. For details please refer to RFP and also to 2.8.1.5 of RFP
14	Newgen Software Technologies Ltd	2.14 LIS (Legal Information System)/ Pg 20	Court Case Management System	<p>The court case file would be carrying huge number of documents related to a case and would be moved in a workflow to various officers associated with the case. Therefore, we recommend that the Court Case Management system should be built over scalable and configurable Business Process Management and Document Management platform with the facility to capture the case related details in the case tracking sheet.</p> <p>Please confirm.</p>	All Court cases related documents shall be handled by the e-file module.

15	Newgen Software Technologies Ltd	Page-39 / 4	Scanning and Digitization:	(1) Please specify scanning/digitization project duration for completion.	As per RFP Point no 6(4) at page no 64 and 65..
16	Newgen Software Technologies Ltd	Page-40 / 4.1	The successful bidder shall set up digitization facility in JDA's premises	(1) As per our understanding, Scanning/Digitization project will be carried out from single location of JDA at Jammu. Please confirm.	Yes
17	Newgen Software Technologies Ltd	Page-40 / 4.2 / V	Any damage to the documents shall make the successful bidder liable for penalty.	It is requested that any such penalty due to damage of document should be define.	The bidder has to regenerate the document by typing and get the same attested by JDA.
18	Newgen Software Technologies Ltd	Page-41 / 4.3 / I	Scanning resolution shall be 600 dpi, raw master image uncompressed and clean master image loss less compression shall be in file format Tiff 6.0 or better.	(1) As mentioned in tender scanning DPI 600, please clarify that is there any specific reason to scan the documents in 600 DPI, which can be scanned in 200 DPI with better quality. Higher DPI will increase the image size and slower the retrieval. (2) Please specify scanning mode like Color/Gray Scale/Black & White	This can be decided upon actual implementation depending upon the quality of pages available in files and also the output.
19	Newgen Software Technologies Ltd	Page-43/4.4 / I	The successful bidder will create metadata fields as per e-Gov standards. Scanned documents / images stored in digital form shall be indexed in the metadata fields using manual entry.	(1) Please specify approx metadata entry fields per file along with average characters per field.	1. 40 Fields comprising of Alpha numeric, date, no. type. This shall contain fields like name, parentage, address, and similar fields.
					2. Yes.
				(2) As per our understanding metadata entry would be done in English only.	3. Could be on many pages. Whole file is to be checked.

					Metadata to be to be kept at 40 fields.
				(3) On which page of the file/records metadata entry information will be available like first page or specific page or any page.	
20	Newgen Software Technologies Ltd	Page-43/4.6 / IV	Copies of the scanned data (and metadata) shall be provided in DVD /hard disk.	(1) Whether DVD/Hard Disk media will be provided by JDA or Bidder, Please confirm	By JDA.
21	Newgen Software Technologies Ltd	Page-62 / 6	Payment Terms	(1) Please specify payment term for scanning/digitization activity also.	This is a part of RFP. As per RFP Point no 6(4) at page no 64 and 65.
22	Newgen Software Technologies Ltd	Page-65 / 9 / 2	JDA shall provide necessary space/ infrastructure to the successful bidder in the JDA officer to carry its activities like scanning, manpower support etc.	(1) As per our understanding Space/Infrastructure for Scanning/Digitization activity provided by JDA would include "Security, Electricity, UPS, Power backup, Connectivity to server (for data uploading), Local Network, Furniture with table & chair, Electrical points, Air-conditioned environment and facility management services like drinking water, cleaning of premises, washroom etc. Please confirm.	JDA would provide space, furniture and electricity.
23	Newgen Software Technologies Ltd	Page-39 / 4	Scanning and Digitization:	(1) Please specify scanning/digitization project duration for completion.	Already replied at point 15, 16, 17 & 18.
24	Newgen Software Technologies Ltd	Page-40 / 4.1	The successful bidder shall set up digitization	(1) As per our understanding, Scanning/Digitization project will be	

			facility in JDA's premises	carried out from single location of JDA at Jammu. Please confirm.	
25	Newgen Software Technologies Ltd	Page-40 / 4.2 / V	Any damage to the documents shall make the successful bidder liable for penalty.	It is requested that any such penalty due to damage of document should be define.	
26	Newgen Software Technologies Ltd	Page-41 / 4.3 / I	Scanning resolution shall be 600 dpi, raw master image uncompressed and clean master image loss less compression shall be in file format Tiff 6.0 or better.	(1) As mentioned in tender scanning DPI 600, please clarify that is there any specific reason to scan the documents in 600 DPI, which can be scanned in 200 DPI with better quality. Higher DPI will increase the image size and slower the retrieval.	
27	Newgen Software Technologies Ltd			(2) Please specify scanning mode like Color/Gray Scale/Black & White	Color/Gray Scale as per quality of pages in files.
28	Newgen Software Technologies Ltd	Page-43/4.4 / I	The successful bidder will create metadata fields as per e-Gov standards. Scanned documents / images stored in digital form shall be indexed in the metadata fields using manual entry.	(1) Please specify approx metadata entry fields per file along with average characters per field. (2) As per our understanding metadata entry would be done in English only. (3) On which page of the file/records metadata entry information will be available like first page or specific page or any page.	Already replied at point 9, 20, 21 & 22.
29	Newgen Software Technologies Ltd	Page-43/4.6 / IV	Copies of the scanned data (and metadata) shall be provided in DVD /hard disk.	(1) Whether DVD/Hard Disk media will be provided by JDA or Bidder, Please confirm	
30	Newgen Software Technologies Ltd	Page-62 / 6	Payment Terms	(1) Please specify payment term for scanning/digitization activity also.	

31	Newgen Software Technologies Ltd	Page-65 / 9 / 2	JDA shall provide necessary space/ infrastructure to the successful bidder in the JDA officer to carry its activities like scanning, manpower support etc.	(1) As per our understanding Space/Infrastructure for Scanning/Digitization activity provided by JDA would include "Security, Electricity, UPS, Power backup, Connectivity to server (for data uploading), Local Network, Furniture with table & chair, Electrical points, Air-conditioned environment and facility management services like drinking water, cleaning of premises, washroom etc. Please confirm.	Already replied at point 9, 20, 21 & 22.
32	MothersonSumi Infotech & Designs Ltd (MIN D)	Annexure IV; Financial Proposal; Page 81	E-File module (For 100 departmental users scalable to "N" users)	Will all 100 users be involved in E-file module or handling other workflows as well?	All workflows shall be handled in e-File only.
33	MothersonSumi Infotech & Designs Ltd (MIN D)	General	User Count	Request you to please provide the clarity about the no of concurrent internal users who will be using Document Management System & BPM/Workflow Management system.	100 concurrent users.
34	MothersonSumi Infotech & Designs Ltd (MIN D)	2.5 Common Components; Page 9	Single Sign-on (for all the users) for accessing all the modules	Please confirm if users are need to mapped from LDAP.	Single Sign On functionality to be achieved.
35	MothersonSumi Infotech & Designs Ltd (MIN D)	General	Uptime/Availability of the system	Request you to please provide the clarity about the uptime/availability of the proposed solution.	99.99%
36	MothersonSumi Infotech & Designs Ltd (MIN D)	General	Setup details Deployment Architecture	Please let us know if disaster recovery setup is also there?	The solution shall be hosted in JKSDC. There is availability of backup and recovery system. However DR as a solution will be taken up later.

37	MothersonSumi Infotech & Designs Ltd (MIN D)	General	DMS (Document Management System)	<p>As per mentioned in the RFP, Document Management System should have an inbuilt viewer to view various document formats.</p> <p>Request you to include the following specification to ensure best of breed solution for the Document Viewer.</p> <ul style="list-style-type: none"> - Server based Inbuilt Document Image Viewer for displaying image document without native viewer - Viewer should be platform independent and support Linux based browser - Support comprehensive annotation features like highlighting, marking text, underlining putting sticky notes on documents, and support for text and image stamps etc. - Automatic stamping of annotations with user name, date and time of putting Annotations - Securing annotations for selective users 	<p>Solution should be as per functional requirements specified in the RFP. For details please refer to RFP and also to 2.8.1.5 of RFP</p>
38	MothersonSumi Infotech & Designs Ltd (MIN D)	2.5 Common Components; Page 9	Workflow Engine	<p>Request you to include the following specification to ensure best of breed solution:</p> <p>The required BPM solution for the Workflow Management system should be BPEL based Service Oriented Architecture. So please ensure that a BPM based system which should complies to workflow standards such as BPMN, BPEL, WFMC is required for automation of Workflows</p>	<p>The desired functionality as per requirements of JDA is mentioned in RFP. Please refer to RFP and also to point no 2.5.5 of RFP.</p>

39	MothersonSumi Infotech & Designs Ltd (MIN D)	2.5 Common Components; Page 9	Workflow Engine	<p>Workflow Management System is one of the most important requirement of this RFP. All the workflows mentioned in Core and Common modules will be configured over Workflow Management System. Therefore, the Workflow engine should be configurable in order to provide the flexibility in terms of making changes in the existing workflows, adding new workflows, changing routing rules, introducing new business rules, etc.</p> <p>So our recommendation is that the department needs COTS based Business Process Management (BPM) platform having the capabilities of graphically modeling the processes or workflows, in built Form designer, process simulator, configurable Business Activity Monitoring tool (Dashboards) and integrated Document Management System for storing documents. Please confirm.</p>	Please refer to point no 6 and 7. Already replied, as modified at serial no 7.
40	MothersonSumi Infotech & Designs Ltd (MIN D)	2.8 Back-End Modules/ Pg 14	E-File	<p>As per the RFP, the functioning of the Govt. is through documents, files and correspondences. The process to be followed is defined in manual of procedures which is strictly followed. The Department of Archives and Public Grievances (DARPG) has also published Manual of Office Procedures (MOP), which specifies minimum requirements that the system should have in order to automate the internal workflows of the department like File Management, Dak Management, etc.</p>	<p>Solution should be as per functional requirements specified in the RFP. For details please refer to RFP and also to 2.8.1.5 of RFP.</p> <p>However File Management System should be based on Manual of office Procedure (MOP from DARPG- Department of Administrative Reforms</p>

				<p>Therefore, we strongly feel that following features should also be part of the required File Management System:</p> <ul style="list-style-type: none"> • File Management System should be based on Manual of office Procedure (MOP from DARPG- Department of Administrative Reforms And Public Grievances) • File Management System should be built over Business Process Management and Document Management platform. • Should have features like Green Note Sheet, flagging/linking of notes, securing notes and putting annotations on the document. • Electronic file creation, management, movement and performance of related tasks like diary entry, indexing, noting, cross referencing, search/ retrieval, etc. • Multilingual solution with support for Kannada language. <p>Proposed solution should support the following databases i.e. Oracle, MS SQL and Postgres</p>	And Public Grievances) is acceptable and should be incorporated.
41	MothersonSumi INfotech & Designs Ltd (MIND)	General	Office Note Management	<p>As per our experience of working with the Government Organisations, Office note management is of the key administrative activity in the government departments.</p> <p>Therefore, we recommend that the department should have a Office Note Management module with the following features:</p>	Solution should be as per functional requirements specified in the RFP. For details please refer to RFP and also to 2.8.1.5 of RFP

				<ul style="list-style-type: none"> • In-built Web based Text Editor with basic functionalities such as bold, alignment, font, color etc. • A draft folder to save Office Notes that are created through in-built text editor. • Ability to route the Office Note for approval. • Search and check the status of a Note in Workflow • Facility to add the approved Office Note in a File. <p>Please confirm if our understanding is correct.</p>	
42	MothersonSumi INF otech & Designs Ltd (MIN D)	General	Number of Scanning Locations	Please provide clarity on the number of locations from where the scanning activity will be carried out.	One
42	MothersonSumi INF otech & Designs Ltd (MIN D)	General	Integration	<p>We assume that below are the mentioned systems, with which proposed system (Document & Workflow management) shall be integrated:</p> <ul style="list-style-type: none"> o ERP (HRMS, Budget/FI, Asset Management, Works Management) o Portal o Email & SMS Gateway o Digital Signature o Payment Gateway o Online Building Permission System by NIC <p>In case of integration with any other system, please let us know system details & integration touchpoints.</p>	Yes as per RFP.
43	MothersonSumi INF otech	2.8.1.5 General Features of E-	Record Management System	As mentioned in the RFP document, existing files / documents have to code as per the 5 bundle system and all the	Solution should be as per functional requirements specified

	& Designs Ltd (MIN D)	File Module/ Pg 16		<p>bundles needs to be recorded as per the policy.</p> <p>So with this our understanding is that the department requires the integrated Records Management System for management of physical and electronic records which has the below mentioned capabilities:</p> <p>a. Capability to define retention policy, disposition policy etc</p> <p>b. Capability to capture details about the electronic as well physical records including warehouse location, box no etc.</p> <p>c. Capability to track Physical records Movement</p> <p>d. Compliance with standards like DoD 5015.2, ISO 15489, VERS etc.</p> <p>Please confirm our understanding.</p>	<p>in the RFP. For details please refer to RFP and also to 2.8.1.5 of RFP</p>
44	MothersonSumi Infotech & Designs Ltd (MIN D)	2.14 LIS (Legal Information System)/ Pg 20	Court Case Management System	<p>The court case file would be carrying huge number of documents related to a case and would be moved in a workflow to various officers associated with the case. Therefore, we recommend that the Court Case Management system should be built over scalable and configurable Business Process Management and Document Management platform with the facility to capture the case related details in the case tracking sheet. Please confirm.</p>	<p>All Court cases related documents shall be handled by the e-file module.</p>

45	MothersonSumi INF otech & Designs Ltd (MIN D)	Page-39 / 4	Scanning and Digitization:	(1) Please specify scanning/digitization project duration for completion.	As per RFP Point no 6(4) at page no. 64 and 65.
46	MothersonSumi INF otech & Designs Ltd (MIN D)	Page-40 / 4.1	The successful bidder shall set up digitization facility in JDA's premises	(1) As per our understanding, Scanning/Digitization project will be carried out from single location of JDA at Jammu. Please confirm.	Yes
47	MothersonSumi INF otech & Designs Ltd (MIN D)	Page-40 / 4.2 / V	Any damage to the documents shall make the successful bidder liable for penalty.	It is requested that any such penalty due to damage of document should be define.	The bidder has to regenerate the document by typing and get the same attested by JDA.
48	MothersonSumi INF otech & Designs Ltd (MIN D)	Page-41 / 4.3 / I	Scanning resolution shall be 600 dpi, raw master image uncompressed and clean master image loss less compression shall be in file format Tiff 6.0 or better.	(1) As mentioned in tender scanning DPI 600, please clarify that is there any specific reason to scan the documents in 600 DPI, which can be scanned in 200 DPI with better quality. Higher DPI will increase the image size and slower the retrieval.	This can be decided upon actual implementation depending upon the quality of pages available in files and also the output.
				(2) Please specify scanning mode like Color/Gray Scale/Black & White	Color/Gray Scale as per quality of pages in files.
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				(2) As per our understanding metadata entry would be done in English only.	Yes.

				(3) On which page of the file/records metadata entry information will be available like first page or specific page or any page.	Could be on many pages. Whole file is to be checked.
50	MothersonSumi Infotech & Designs Ltd (MIN D)	Page-43/4.6 / IV	Copies of the scanned data (and metadata) shall be provided in DVD /hard disk.	(1) Whether DVD/Hard Disk media will be provided by JDA or Bidder, Please confirm	JDA
51	MothersonSumi Infotech & Designs Ltd (MIN D)	Page-62 / 6	Payment Terms	(1) Please specify payment term for scanning/digitization activity also.	This is a part of RFP. As per RFP Point no 6(4) at page no 64 and 65.
52	MothersonSumi Infotech & Designs Ltd (MIN D)	Page-65 / 9 / 2	JDA shall provide necessary space/ infrastructure to the successful bidder in the JDA officer to carry its activities like scanning, manpower support etc.	(1) As per our understanding Space/Infrastructure for Scanning/Digitization activity provided by JDA would include "Security, Electricity, UPS, Power backup, Connectivity to server (for data uploading), Local Network, Furniture with table & chair, Electrical points, Air-conditioned environment and facility management services like drinking water, cleaning of premises, washroom etc. Please confirm.	JDA would provide space, furniture and electricity.

Precise Automation
& Robotics

Earnest
Deposit
Money

Bid Security/ Earnest Money Deposit(EMD) in the form of a CDR/FDR, from a scheduled or Nationalized Indian Bank in favor of “CEO JaKeGA”, valid for one-year payable at Srinagar/Jammu, J&K, for the sum of Rs 10,00,000/- (Rupees Ten Lac only) shall be required to be submitted. Original instrument shall be submitted in the office of JaKeGA by or before 06/03/2018 up to 02.00 Pm. Bids not accompanied with the Bid Security/ Earnest Money Deposit shall be rejected.

Request to allow exemption for Earnest Deposit Money for the bidders who are registered under MSME- Micro, Small and Medium Enterprises or NSIC – National Small Industries Center

SSI/MSME units established and registered in J&K will be entitled to price preferences upto 15% as envisaged in J&K Industrial Policy 2004 issued Vide Government Order No:21-Ind of 2004 Dated 27-01-2004 Such Units shall be able to Purchase tender document at 50% of the price of the document or Rs 100 whichever be lower. Such Units shall be required to pay only 50% Amount of Earnest Deposit Money prescribed by the tendering Authority or Rs 5000 whichever is Lower. However in case such unit is declared a successful bidder it shall be liable to deposit the performance security at par with a general unit.

54	Precise Automation & Robotics	Cost of Tender Document (Non-Refundable)	Rs15,000/- (Rupees Fifteen Thousand Only) in form of DD in favor of CEO, JaKeGA payable at Jammu/Srinagar, J&K. Original instrument shall be submitted in the office of JaKeGA by or before 06/03/2018 up to 02.00 PM. Bids not accompanied with the bid document fee shall be rejected.	Request to allow exemption for Cost of Tender Document for the bidders who are registered under MSME- Micro, Small and Medium Enterprises or NSIC – National Small Industries Center	SSI/MSME units established and registered in J&K will be entitled to price preferences upto 15% as envisaged in the J&K Industrial Policy 2004 issued Vide Government Order No:21-Ind of 2004 Dated 27-01-2004 Such Units shall be able to Purchase tender document at 50% of the price of the document or Rs 100 whichever be lower. Such Units shall be required to pay only 50% Amount of Earnest Deposit Money prescribed by the tendering Authority or Rs 5000 whichever is lower. However in case such unit is declared a successful bidder it shall be liable to deposit the performance security at par with a general unit.
55	Precise Automation & Robotics	5.22 Technical Bid Evaluation Criteria Page 53	The SI of the products offered should have at least SEI CMMI Level 05 certifications. (Mandatory)	Allow SEI CMMI Level 3 certifications	CMM Level 3 is acceptable.

56	ABM Knowledgeware Ltd	Page Number -53 -technical Evaluation Criteria	The SI of the products offered should have at least SEI CMMI Level 05 certifications. (Mandatory)	We request to kindly allow the CMMi Level 3 companies to also participate in the bidding process. Hence increasing the participation for the bidding process. Please allow to SMB companies.	CMM Level 3 is acceptable.
57	ABM Knowledgeware Ltd	Page Number -53 -technical Evaluation Criteria	The offered software products category from the OEM/SI should be in the market for at least last 05 years. (Mandatory)	As per MOIT & Digital India guideline - it should be in open sources technology, there are so many Indian companies who has capabilities for implementation on open source technology as per RFP SOW. Also similar solution we have implemented state wide.	Conditions as per RFP shall be followed. Please see point 2.3 on page 8 of RFP.
58	ABM Knowledgeware Ltd	Page Number -53 -technical Evaluation Criteria	The SI Vendor should be profitable in last 3 financial years i.e 2014-15, 2015-16 and 2016-17. The SI should have at-least 08 Crores (INR) annual Turn-Over with positive Net worth in last financial year 2016-17. (Mandatory)	Kindly confirm the size of project, the turn over seems very less as per the SOW of the project.	Conditions as per RFP shall be followed.
59	ABM Knowledgeware Ltd	Page Number -54 -technical Evaluation Criteria	The proposed Software Solution containing atleast six out of 10 modules mentioned in the scope of work. The proposed solution should be commercial of the shelf (COTS) and from single OEM only. The OEM must also have mobility framework capability which may be utilized in future phase of the project.	Please allow to indian company who has product on open source technology as per SOW mentioned in the RFP.	All companies fulfilling the eligibility criteria are allowed to participate.

60	ABM Knowledgeware Ltd	Page Number -54 -technical Evaluation Criteria	The SI should have at least 500+ individuals in the organization. Provide documentary evidence for the same.	the employee is asking for 500 + and turnover is Rs 8 CR please look into the matter, for these type of project turnover should be Rs. 50 CR minimum.	Employees condition can be relaxed up to 250 and above Employees.
61	BIPS SYSTEMS LIMITED			CMMi Level 5 certification is not required or mandatory due to as both the parts of hardware & software part is included.	Relaxed to CMM level 3 from CMM level 5.
62	BIPS SYSTEMS LIMITED			SAN storage specifications not mention.	To be taken up later.
63	BIPS SYSTEMS LIMITED			Rack with LCD not mention for blade chassis installation.	SDC already have Racks in place.
64	BIPS SYSTEMS LIMITED			Nos. of Blade to be populated in chassis i.e. 8 or 16 blades.	Only 2 blades to be populated at present as per RFP.
65	BIPS SYSTEMS LIMITED			Minimum SAS HDD 900GB with blade.	As per RFP.
66	BIPS SYSTEMS LIMITED			Nos. of Licensees not mention for Database & Application server.	As per RFP.

PRE-BID Queries for JDA Automation RFP

.Sr. No.	Query Raised By	Page	Criteria	Remarks	Required Modification	Reply to Queries
67	ITA Technologies Pvt. Ltd	Point 6. Page 54. and also Section 2.8	<p>The proposed Software Solution containing atleast six out of 10 modules mentioned in the scope of work. The proposed solution should be commercial of the shelf (COTS) and from single OEM only. The OEM must also have mobility framework capability which may be utilized in future phase of the project.</p>	<p>eFiling and Office Management. E-Filing is a complete project in itself. If this is clubbed with the development authority project then it is 2 projects in this tender. These 2 projects should be taken separately through two different OEM. Currently NIC is giving e-office for Government Departments.</p>	<p>The proposed Software Solution containing atleast six out of 10 modules mentioned in the scope of work. The proposed solution should be commercial of the shelf (COTS) and from single OEM only. The OEM must also have mobility framework capability which may be utilized in future phase of the project. Section 2.8 to be removed.</p>	<p>Solution should be as per functional requirements specified in the RFP</p>

68	ITA Technologies Pvt. Ltd	Point 2.2 (IV). Page 8	Payment Terms	Normally either open source or microsoft technologies are used. Not feasible to have both technologies framework together.	Request to modify the clause as "The proposed COTS based solution should be Linux or Windows on server side with or without virtualization"	Solution should be as per functional requirements specified in the RFP. Open source is preferred.
69	ITA Technologies Pvt. Ltd	Point 8. Page 54.	The proposed solution should support minimum of following databases i.e. Oracle, MS SQL or Postgres. Provide documentary evidence for the same.	Request to modify the clause as "The proposed solution should support either of the following databases i.e. Oracle, MS SQL or Postgres "	Request to modify the clause as "The proposed solution should support either of the following databases i.e. Oracle, MS SQL or Postgres "	The proposed solution should Support minimum of Following databases i.e. Oracle, MS SQL and Postgres. Provide documentary evidence for the same.
70	ITA Technologies Pvt. Ltd	Point 9. Page 54.	The proposed Software Solution should have atleast one live implementation site in India with more than 1 Crore documents	Request to modify the clause to "The proposed Software Solution should have the facility to link to the E-	Request to modify the clause to "The proposed Software Solution should have the facility to link to the E- File/DMS repository and portal supporting unlimited number of users"	As per RFP conditions.

			archived/processed in E- File/DMS repository and portal supporting unlimited number of users.	File/DMS repository and portal supporting unlimited number of users"		
71	ITA Technologies Pvt. Ltd	Point 29. Page 72.	The SI should have at least 500+ individuals in the organization. Provide documentary evidence for the same.	500 employees is a big number for this and turnover of 8 Crore. Kindly amend this to 100 employees.	The SI should have at least 100+ individuals in the organization. Provide documentary evidence for the same.	The SI should have at least 250 and above individuals in the organization. Provide documentary evidence for the same.
72	ITA Technologies Pvt. Ltd	Point 55. Page 12.	The proposed Software Solution containing majority of the modules/features mentioned in the scope of work should be designed for storing high volumes. E-File /DMS should store image and binary documents in a	The software should be designed for storing high volumes. Image and binary documents should be stored in a separate file server and not in RDBMS	Request to modify the clause to "The software should be designed for storing high volumes. Image and binary documents should be stored in a separate file server and not in RDBMS"	As per RFP conditions.

			separate file server and not in RDBMS.			
73	ITA Technologies Pvt. Ltd	Point 13. Page 6.	EMD in the form of CDR/FDR	Bank Guarantee may be allowed	EMD in the form of CDR/FDR/BG. EMD to be released to unsuccessful SI within 15 days of order placement and to the successful vendor on submission of PBG.	EMD as CDR/FDR/Bank Guarantee. Rest conditions as per RFP.

74	ITA Technologies Pvt. Ltd	Point 2.8. Page 14.	Back-End Modules (e-Files)	E-File to be provided in the system to the extent that documents are scanned, meta-tagged and kept in the repository to be viewed from the system.	Request to kindly delete this section.	As per RFP conditions.
75	ITA Technologies Pvt. Ltd	Point 6. Page 62.	Payment Terms		Payment terms to be made better.	As per RFP conditions.
76	ITA Technologies Pvt. Ltd		Solution Presentation	Since more than 6 modules should be working so a live demonstration of the modules should be taken.		As per RFP conditions.