



**Government of Jammu and Kashmir  
Jammu & Kashmir e-Governance Agency  
Information Technology Department**

**Subject : Tender for Design, Development and Implementation of Grievance Redressal Portal and Mobile Application for Rural Development Department, J&K Government.**

**NOTIFICATION NO.: 02- JaKeGA of 2019  
DATED: 09-03-2019**

Jammu & Kashmir e-Governance Agency (JaKeGA), a society of the Information Technology Department, Government of Jammu & Kashmir, invites bids for selection of agency for **Design, Development and Implementation of Grievance Redressal Portal and Mobile Application for Rural Development Department, J&K Government** as per the detailed specifications given in the Tender document.

Dates for the tender are as under:

<b>Sr. No.</b>	<b>Key Activities</b>	<b>Date/Time/Venue</b>
1.	Availability of Tender Document	11:00 AM of 11/03/2019
2.	Last date for submission of written queries by intending bidders.	04.00 PM of 18/03/2019 Queries to be emailed at <a href="mailto:ceojakega@nic.in">ceojakega@nic.in</a>
3.	Submission of Bids	From the date of publication of tender on the e-tender portal till 04.00 PM of 25/03/2019
4.	Submission of original instruments (Tender document Fee and EMD)	The bidder may send the scanned copies of EMD/Tender Fee with the Technical Bid. However, original Documents of Tender Fee and EMD are required to be produced before opening of Financial Bid.
5.	Date and Time / Place of Opening of Technical Bids	25 <sup>th</sup> March 2019 at 05.00 PM in the office of JaKeGA at 168 A/D Gandhi Nagar Jammu
6.	Bid Document/Tender Fee	Rs 5,000/- (Rupees Five Thousand Only) in the form of DD in favor of "CEO, JaKeGA" payable at Jammu / Srinagar, J&K
7.	Bid Security/EMD	Rs 50,000/- (Rupees Fifty Thousand only) in the form of a CDR/FDR/Bank Guarantee in favour of "CEO JaKeGA", valid for one-year payable at Srinagar/Jammu, J&K

**Sd/-  
Chief Executive Officer (JaKeGA)/  
Secretary to the Government  
Information Technology Department**

No: JaKeGA/Gen/04/2019/433

Dated:09-03-2019

**Copy to the:**

1. Director Information, J&K with the request to get the same published in four national and two local dailies for its wide publicity (preferably with highest circulation viz Greater Kashmir, Daily Excelsior, Times of India, Hindustan Times, Economic Times, Indian Express etc.)
2. OSD to Advisor (KS) for information of Advisor (KS) to Hon'ble Governor.
3. Private Secretary to Chief Secretary for information of the Chief Secretary, J&K
4. Private Secretary to Secretary to Govt. Information Technology Department for information of Secretary IT.
5. In-charge Website JaKeGA ([www.jakega.jk.gov.in](http://www.jakega.jk.gov.in) / [www.jkit.nic.in](http://www.jkit.nic.in)) for appropriate action.